

Student Satisfaction Survey 2021 - 22

Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. From 2017 onwards the NAAC has endeavoured to conduct a Student Experience Survey, the results of which will go into the accreditation process.

The Survey included 21 competency based questions, responses to which are given by students of the institution. This survey corresponds to an institute level feedback on learning experience including completion of syllabus; quality of teaching; student – centric method of teaching; use of ICT tools; communication skills of the teachers, internal evaluation, internships and field visits, mentoring etc.

Student Satisfaction Survey (SSS) was undertaken in August 2022, observations of which are as follows:

Following parameters received highest rating from the students:

1. Teachers' preparation for the lectures
2. Fairness of the internal evaluation process by the teachers
3. Teachers' explanation of the concept through examples and illustrations

Quality of teaching:

- Many students have appreciated communication skills of the teachers as well as teacher's approach to teaching. They appreciate that the teachers identify their strengths and encourage them by providing right level of challenges. However, identifying weaknesses of the students and helping them to overcome requires more focus
- Students are satisfied with the portion of the syllabus that is covered in the class by the teachers.
- Students have expressed satisfaction over discussion of the performance in the assignments

Mentoring through class teachers

- Many students are satisfied with 'teaching and mentoring through class teacher' process. They have appreciated that the mentor/ class Teacher does a necessary follow-up of an assigned task with you.

Teacher – student interaction

- Many students have appreciated that the teachers inform about expected competencies, course outcomes and program outcomes.
- Many students have expressed their appreciation for the encouragement given to them by teachers to participate in extracurricular activities
- Many students have appreciated the efforts made by the institute/teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work



DES's Shri Navalmal Firodia Law College, Pune

Overall college feedback

- Many students appreciate that the institution takes efforts to engage students in the monitoring, review and continuous quality improvement of teaching learning process.
- Majority of the students appreciate that institute provides multiple opportunities for learning and growing
- Students have expressed their appreciation over the overall quality of teaching – learning process

However, the survey has also pointed out certain concerns/grey areas among students.

- College needs to provide more placement opportunities.
- Students expect greater use of ICT during lectures
- More emphasis on practical oriented teaching – learning and inclusion of workshops and field visits.
- Focus on the use student - centric methods, such as experiential learning, participative learning, and problem solving methodologies for enhancing learning experiences.

Student Satisfaction Survey is a reflection of strengths and opportunities of the institution. This report was also discussed in the faculty meeting for their inputs and suggestions for any improvements in this regard. It will help us in our future endeavour, policies and plan of action.

